Thanks for buying a BISSELL OptiClean™ Cyclonic Bagless Canister Vacuum

We’re glad you purchased a BISSELL OptiClean cyclonic bagless canister vacuum. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL canister vacuum is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you’ll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL canister vacuum.

Thanks again, from all of us at BISSELL.

Mark J. Bissell
President and Chief Executive Officer
IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

READ ALL INSTRUCTIONS BEFORE USING YOUR CANISTER VACUUM.

Always connect to a polarized outlet (left slot is wider than right). Unplug from outlet when not in use and before conducting maintenance.

⚠️ WARNING: To reduce the risk of fire, electric shock, or injury:
- Do not leave cleaner when it is plugged in.
- Unplug from outlet when not in use and before servicing.
- Do not use with damaged cord or plug.
- To unplug grasp plug not cord.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners, run cleaner over cord, or expose cord to heated surfaces.
- Hold plug when rewinding the cord onto the reel. Do not allow the plug to whip when rewinding.
- Do not use cleaner if it has been dropped, damaged, left outdoors or dropped into water. Have it repaired at an Authorized Service Center.
- Do not allow children to use as a toy.
- Do not use outdoors or on wet surfaces.
- Do not handle cleaner or plug with wet hands.
- Do not put any object into openings, use with blocked opening, or restrict air flow.
- Do not use without filters in place.
- Do not allow hair, loose clothing, fingers or body parts to get near openings or floor brush in the appliance.
- Do not pick up hot coals, cigarette butts, matches or any hot, smoking, or burning objects.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapor.
- Do not unplug by pulling on cord.

- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space filled with vapors given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use for any purpose other than described in this User’s Guide.
- Always turn off this appliance before connecting or disconnecting vacuum hose.
- Use only manufacturer’s recommended attachments.
- Use only on dry, indoor surfaces.
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface.
- Turn off all controls before plugging or unplugging cleaner.
- Be extra careful when cleaning stairs.
- Close attention is necessary when used by or near children.

SAVE THESE INSTRUCTIONS FOR FUTURE USE

THIS APPLIANCE HAS A POLARIZED PLUG.

To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not change the plug in any way.

This model is for household use only.
**Product view**

- **Handle**
- **Flex Hose**
- **Air Flow Regulator**
- **Telescoping Extension Wand**
- **Carry Handle**
- **Easy Empty Dirt Cup**
- **Clean Filter Indicator**
- **Swivel Hose**
- **Variable Suction Power Control**
- **Automatic Cord Rewind Button**
- **Brush Switch**
- **Multi-Surface Floor Nozzle**
- **Post-Motor HEPA Media Filter**
- **Dusting Brush Attachment**
- **Crevice Tool**
- **Upholstery Tool**

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**CAUTION:**
Do not plug in your vacuum until you are familiar with all instructions and operating procedures.
Assembling your vacuum

1. Connect swivel hose by squeezing both locking buttons and inserting it into the suction opening on the canister. Once the swivel hose is inserted in the suction opening, release the locking buttons.

2. Connect telescoping extension wand to the handle end of the flex hose. Twist slightly to tighten.

3. Connect floor nozzle to the end of the telescoping extension wand. Twist slightly to tighten.

4. Once assembled, you can store your vacuum in one of two positions:
   A. Storing in the in-use position:
      1. To store with the floor nozzle attached, insert the storage clip (located on the back of the floor nozzle) into the storage slot on the rear of the vacuum.
      2. To store without the floor nozzle attached, insert the storage clip (located on the bottom of the telescoping extension wand) into the storage slot on the rear of the vacuum.

   B. Storing in the upright position:
      1. To store with the floor nozzle attached, stand the vacuum in the upright position and insert the storage clip (located on the back of the floor nozzle) into the storage slot on the bottom of the vacuum.
      2. To store without the floor nozzle attached, stand the vacuum in the upright position and insert the storage clip (located on the bottom of the telescoping extension wand) into the storage slot on the bottom of the vacuum.

WARNING:
Plastic film can be dangerous. To avoid danger of suffocation, keep away from babies and children.
Operations

Power cord
The power cord is located at the rear of the vacuum. Gently pull out the power cord, watching for the yellow line. Stop pulling the power cord once the yellow line is visible. There is also a red line, which indicates the end of the usable cord. Do not pull the power cord out beyond the red line.

Automatic cord rewind
Your vacuum is equipped with an automatic cord rewind. When cleaning is finished, press the power button OFF (○) and grasp the plug to disconnect from the electrical outlet. Hold the plug and press the automatic cord rewind button to rewind the cord automatically.

Power button
Turn the power on or off by pressing lightly downward on the power button (○).

⚠️ CAUTION:
Be careful to avoid injury as cord retracts very quickly.

⚠️ CAUTION:
Before using your vacuum, make sure that the dirt cup and all filters are in place. Do not operate your vacuum without the dirt cup and filters.
Operations

Special tools

Your BISSELL OptiClean is not only a powerful carpet and rug vacuum cleaner, it's also a versatile bare floor vacuum cleaner and above floor vacuum cleaner when you select one of the special tools.

Floor nozzle:

Use to vacuum carpets, rugs and bare floors. Swivel head turns to get into tight spaces and fits under cabinets.

1. To vacuum carpets and rugs, push the brush switch to the carpet position [Brush Up]. This will pull the brushes up into the floor nozzle.

2. To vacuum bare floors, push the brush switch to the bare floor position [Brush Down]. This will extend the brushes down from the floor nozzle.

Upholstery tool:

Use the upholstery tool to clean curtains, draperies, cushions and fabrics.

Dusting brush attachment:

Attach the dusting brush attachment to the upholstery tool to dust furniture, blinds, books, lamps, shelves and baseboards.

Crevice tool:

Use the crevice tool in tight, narrow spaces.

Tip:

Before cleaning under low furniture, check area first for objects that might harm the unit or block the hose.

Tip:

Use the air flow regulator to reduce air flow as needed when using the tools.

Tip:

Hair, string and small objects can block the hose and tools. Check them occasionally for obstructions.
Operations

Variable suction power control
The variable suction power control is located on the back of the vacuum. Turn the control toward the larger dots for maximum suction. Turn the control toward the smaller dots to minimize suction for lightly soiled areas or delicate fabrics.

Air flow regulator
Open the air flow regulator by sliding the regulator back towards the handle to an open position to reduce suction for delicate fabrics.

Close the air flow regulator by sliding the regulator down to the closed position for full suction.

Clean filter indicator
The clean filter indicator is located between the power button and the automatic cord rewind button. It will monitor your air flow and let you know when it is time to clean or replace your filters. If the indicator turns orange while you are vacuuming, your filters need to be cleaned or replaced. If the indicator remains orange, even after cleaning or replacing your filters, turn the vacuum off and check for a clog in the hose or tools.

Note: The indicator may turn orange when using the tools due to the restricted airflow. This does not necessarily mean that the filters need to be cleaned or replaced. If the indicator does not turn off once the tool is removed, check for a clog in the hose/tools or clean or replace your filters.
**Maintenance and care**

**Emptying the dirt cup**

1. Turn vacuum OFF (1). Unplug the vacuum from electrical outlet.
2. Open the dirt cup compartment by lifting up the door latch on the front of the vacuum.
3. Lift the dirt cup assembly out from the vacuum.
4. Remove the top cover from the dirt cup assembly by unfastening the latch, raising the front edge and removing the top cover from of the rear hinges. Set the top cover aside.
5. Empty the dirt into a garbage container.
6. To reattach the top cover on the dirt cup, align the slots on the top cover with the hinges on the dirt cup and rotate the front cover down to the closed position. Then fasten the latch.
7. Place the dirt cup back into the vacuum.
8. Close dirt cup compartment door and press down gently until it locks into place.

**WARNING:**

To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

**NOTE:** The compartment door will not close without the dirt cup in place.
Cleaning the pre-motor filter

The pre-motor filter protects the motor from dirt and dust particles.

1. Turn vacuum OFF ( ). Unplug the vacuum from electrical outlet.

2. Open the dirt cup compartment by lifting up the door latch on the front of the vacuum. Lift out the dirt cup.

3. Remove the filter frame from the filter holder by grasping the lip of the frame and pulling up.

4. Remove the filter from the filter frame and clean by hand washing in warm water. A mild detergent can be used if desired. Allow the filter to air dry thoroughly before replacing.

5. Place the filter back into the filter frame and replace back into the filter holder.

   NOTE: The filter frame should be placed so the protective frame is visible.

6. Place the dirt cup back into the dirt cup compartment.

7. Close dirt cup compartment door and press down gently until it locks into place.

NOTICE:
This product is intended for household use only and not for commercial or industrial use. Vacuuming of dust from products like plaster, concrete or ashes will damage the motor and void the warranty.

Tip:
For maximum cleaning performance, check the filters often and clean or replace if necessary.

WARNING:
Do not operate cleaner with damp or wet filters or without all filters in place.

WARNING:
To reduce the risk of electric shock, turn power switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.
Maintenance and care

Replacing the post-motor HEPA media filter

The post-motor HEPA media filter assists in the filtration process to return clean air to the room.

1. Turn vacuum OFF ( ). Unplug the vacuum from electrical outlet.

2. Remove the filter door (located on the back of the vacuum) by pulling down on the filter door and pulling it toward you.

3. Remove the post-motor HEPA media filter by grasping the lip of the filter frame and pulling out toward you.

4. Replace the post-motor HEPA media filter with a new filter.
   NOTE: The post-motor filter is a white, pleated HEPA media filter. This filter is NOT washable and must be replaced when it becomes dirty.

5. Replace the filter door by inserting the two tabs at the bottom of the filter door, pushing down on the bottom of the filter door and pushing it back into the vacuum. Be sure the top tabs are secured.

Replacing the dirt cup HEPA media filter & cleaning the foam filter

IMPORTANT: Make sure the dirt cup is empty before you replace or clean these filters.

1. To remove the dirt cup HEPA media filter, pull down on the front snap.

2. Remove and replace as necessary.
   NOTE: The dirt cup HEPA media filter is a white, pleated HEPA media filter. This filter is NOT washable and must be replaced when it becomes dirty.
**Maintenance and care**

**Replacing the dirt cup HEPA media & cleaning the foam filter continued**

3. The dirt cup foam filter is located between the bottom of the dirt cup and the HEPA media filter. Once the HEPA media filter has been removed, the foam filter can then be removed and cleaned or replaced as needed. To clean the foam filter, wash with warm water and a mild detergent. Be sure to air dry completely before replacing this filter back in the dirt cup.

4. To re-install the filters in the dirt cup, turn dirt cup upside down and replace the foam filter. Then replace the HEPA media filter by inserting the tabs on the back of the filter into the slots on the bottom of the dirt cup and snap the filter back into place.

**Clearing clogs from the dirt cup**

1. To clear clogs from the dirt cup, remove the top cover and set aside.

2. Empty the dirt into a garbage container.

3. Reach down into the dirt cup cyclone chamber to clear any dirt or debris from the cyclone and empty into a garbage container.

4. Remove the dirt cup, HEPA media filter and foam filters and set aside.

5. Remove any dirt or debris from the cyclone chamber opening.

6. If the holes in the cyclone appear to be clogged, place the cyclone chamber opening underneath running water and allow water to run through the holes in the cyclone to clear any clogs. Be sure to allow the entire dirt cup assembly to dry completely before replacing the dirt cup, HEPA media filter and foam filters.
## Troubleshooting

### Vacuum cleaner won’t run

**Possible causes**
- 1. Vacuum cleaner is not plugged in
- 2. Power button is not pressed down

**Remedies**
- 1. Check electrical plug
- 2. Press power button down

### Vacuum cleaner won’t pick up or low suction

**Possible causes**
- 1. Tools, flex hose and/or telescoping extension wand are blocked
- 2. Filters are dirty
- 3. Dirt cup is full
- 4. Swivel hose not securely attached to suction opening
- 5. Crack or hole in flex hose
- 6. Air flow regulator or variable suction power control is set to open or minimum setting

**Remedies**
- 1. Remove each part and check for blockages
- 2. Check and clean or replace all filters
- 3. Empty dirt cup
- 4. Make sure swivel hose is locked into suction opening
- 5. Check hose and replace if needed
- 6. Change to closed or maximum setting

### Visible dust escaping from vacuum

**Possible causes**
- 1. Dirt cup is full
- 2. Filters missing or installed incorrectly
- 3. Filters are dirty
- 4. Flex hose is blocked
- 5. Swivel hose not securely attached to suction opening
- 6. Crack or hole in flex hose

**Remedies**
- 1. Empty dirt cup
- 2. Check all filters for correct installation
- 3. Check and clean or replace all filters
- 4. Remove hose and check for blockages
- 5. Make sure swivel hose is locked into suction opening
- 6. Check hose and replace if needed

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**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

For any questions or concerns, please contact BISSELL Consumer Services at 1-800-237-7691.
BISSELL Consumer Services

BISSELL Consumer Services
1-800-237-7691
Monday - Friday  8 a.m. — 10 p.m. ET
Saturday        9 a.m. —  8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids  MI 49501
ATTN: Consumer Services

Or visit the BISSELL website - www.bissell.com

When contacting BISSELL, have model number of cleaner available.
Please record your Model Number: ___________________
Please record your Purchase Date:  ___________________

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 16 for details.
### Replacement parts - BISSELL OptiClean

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<tr>
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<td>11</td>
<td>203-7264</td>
<td>Crevice Tool</td>
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</table>
Warranty - BISSELL OptiClean

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL’s option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User’s Guide is not covered.

If your BISSELL product should require service:
Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.
If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:
www.bissell.com
Use the “Customer Services” tab.

Or Call:
BISSELL Consumer Services
1-800-237-7691
Monday - Friday 8 a.m. - 10 p.m. ET
Saturday 9 a.m. - 8 p.m. ET

Or write:
BISSELL Homecare, Inc.
PO Box 3606
Grand Rapids MI 49501
ATTN: Consumer Services

BISSELL HOME CARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL’S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY

This warranty is exclusive and in lieu of any other warranties either oral or written. Any implied warranties which may arise by operation of Law, including the implied warranties of merchantability and fitness for a particular purpose, are limited to the one year duration from the date of purchase as described above.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

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Visit our website at:
www.bissell.com